

# Role of the Regulator

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# Role of the regulator

1. Facilitating consultation with all stakeholders
2. Establishing progressive achievement via quotas or other targets
3. Receiving reports, and/or carrying out monitoring
4. Assessing implementation
5. Monitoring quality
6. Sanctions or fines
7. Facilitating collaboration in industry

## Fig 2 Monitoring progress, reports and research

*Article 7 (2). Member States shall ensure that media service providers report on a regular basis to the national regulatory authorities or bodies on the implementation of the measures referred to in paragraph 1.*

Reporting required to NRA from media service providers

Belgium (CSA)  
Czech Republic  
Estonia  
Finland  
France  
Greece (from 2020)  
Ireland  
Netherlands  
Spain CNMC  
Sweden  
Switzerland  
Poland  
United Kingdom

Regular NRA reports surveys and research

Belgium (CSA)  
Spain CNMC/ CAC  
France  
Finland  
Germany  
Hungary  
Ireland (from 2019)  
Portugal

Ad hoc surveys and research

North Macedonia

Monitoring of progress

Bulgaria (elections)  
Germany  
Hungary  
Ireland  
Norway  
Poland  
Portugal  
Spain CNMC/ CAC  
United Kingdom

No monitoring, research, or reporting

Croatia  
Denmark\*  
Latvia  
Lithuania  
Luxembourg  
Romania  
Slovenia

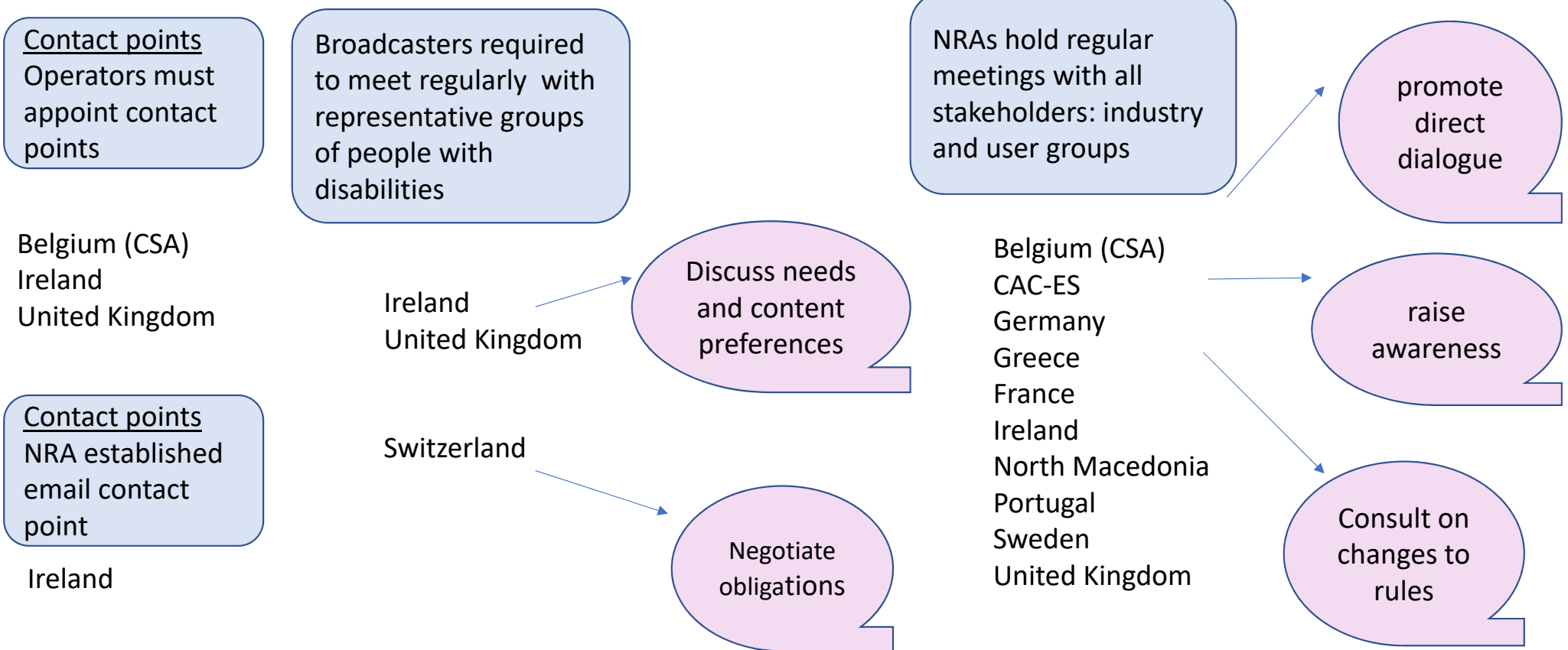
*\*In Denmark, the public broadcaster reports annually to the Ministry on broadcasting activities, which may include accessibility issues*

## Article 7 AVMS

3. Member States shall encourage media service providers to **develop accessibility action plans in respect of continuously and progressively making** their services more accessible to persons with disabilities. Any such action plan shall be communicated to national regulatory authorities or bodies.

Fig 6 Contact points, feedback, consultation

Article 7 (4). Each Member State shall designate a single, easily accessible, including by persons with disabilities, and publicly available online point of contact for providing information and receiving complaints regarding any accessibility issues referred to in this Article.



# Conclusions

NRAs are playing important roles in the area of accessibility

- They are specifically mentioned in the requirements of the revised AVMSD
- Media services should provide plans for increasing accessibility - to NRAs
- Media services should provide regular reports to NRAs
- NRAS role in research, gathering reports and data and assessing implementation
- NRAs role in facilitating consultation and collaboration of all stakeholders and groups